



To: Members of the Performance
Scrutiny Committee

Date: 22 June 2012

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Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** to be held at **9.30 am** on **THURSDAY, 28 JUNE 2012** in **COUNCIL CHAMBER, COUNTY HALL, RUTHIN.**

Yours sincerely

G. Williams
Head of Legal and Democratic Services

AGENDA

PART 1 - THE PRESS AND PUBLIC ARE INVITED TO ATTEND THIS PART OF THE MEETING

1 APOLOGIES

2 APPOINTMENT OF VICE-CHAIR

To appoint a Vice-Chair for the Performance Scrutiny Committee for the ensuing year

3 DECLARATION OF INTERESTS

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

4 URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

5 MINUTES OF THE LAST MEETING (Pages 1 - 8)

To receive the minutes of the meeting of the Performance Scrutiny Committee held on Thursday, 5th April, 2012 (copy enclosed).

9:40am - 9:45am

6 ESTYN ACTION PLAN (Pages 9 - 48)

To consider a joint report by the Head of Education, Head of Customers and Education Support, Partnerships and Communities Manager and Planning and Performance Officer (Business Planning and Performance) (copy enclosed) which presents the action plan drawn-up in response to the recommendations of the recent inspection on the quality of the Council's education services for people and young people. The report also seeks members' views on the appropriateness of the actions and timescales in the action plan

9.45am - 10.15am

7 BUILDING CAPACITY IN SCHOOLS (Pages 49 - 52)

To consider a report by the Education Finance Manager (copy enclosed) which details the outcomes following the implementation of the Building Capacity in Schools Project, and outlines the impact of the project on schools and planned future developments. The report seeks members' to review the outcomes achieved to date and assess schools' abilities to improve standards through the use of this resource.

10.15am - 10.45am

BREAK

10.45am – 11am

8 CORPORATE PERFORMANCE REPORT: QUARTER 4 (Pages 53 - 82)

To consider a report by the Corporate Improvement Manager (copy enclosed) which enables the Council to evaluate progress across key areas of performance and the Committee to carry out its performance management function.

11am - 11.30am

9 PERFORMANCE STANDARDS REVEALED THROUGH THE COMPLAINTS PROCESS (Pages 83 - 100)

To consider a report by the Corporate Complaints Officer (copy enclosed) which analyses the feedback received via the customer feedback policy 'Your Voice' during Quarters 3 and 4 2011/12 and highlights areas where the policy and process could be improved. The report seeks members' views on how policies and processes in this area can be improved.

11.30am - 12pm

10 SCRUTINY COMMITTEE WORK PROGRAMME (Pages 101 - 124)

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the Committee's forward work programme and updating members of relevant issues.

11 FEEDBACK FROM COMMITTEE REPRESENTATIVES

To receive any updates from Committee representatives on various Council Boards and Groups

PART 2 - CONFIDENTIAL ITEMS

No items

MEMBERSHIP

Councillors

Ian Armstrong
William Cowie
Richard Davies
Huw Hilditch-Roberts
Colin Hughes
Vacancy

Geraint Lloyd-Williams
Peter Owen
Allan Pennington
Arwel Roberts
Gareth Sandilands

Voting Co-opted Members for Education (Agenda Item No. 6 & 7 only)

Ms C. Burgess
Mrs. G. Greenland
Ms. D. Houghton

Dr. D. Marjoram
Mr. J. Saxon

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